

Corporate Social Responsibility

Sustainability is an integral part of our corporate values.

Schindler creates value for communities linked to us - 'who impact us and who we impact' – our Customers, Passengers, Employees, Subcontractors, Vendors, Associates, our Shareholders and Society at large. While our every endeavour is to ensure our Customers get first class products and services and being their partner of choice, to our Passengers we commit reliable mobility and to our Employees we provide a safe and motivating environment to 'enable' them to create value.

The next level is to work towards building sustainable Communities. Therefore, through this framework we state Schindler India's Corporate Social Responsibility agenda: 'Fulfill Futures'.

Agriculture followed by the Construction industry in India are two of the largest economic activities and yet the position of both these communities continues to be unsatisfactory. Our corporate engagement will be focussed on working with these underserved populations to create stronger communities. We also recognize that lack of education through social and economic disadvantage is the greatest barrier to equal opportunity.

Therefore, Fulfill Futures will support investments in:

- Sustainable initiatives for these communities to bring about positive developments
- 'Education' as we beleive it has transformational potential

In order to achieve our goals we will partner with like minded non-profit organizations with whom we share a common vision for progress. We take great pride in a work culture that encourages and engages us through our CSR program to support our communities.

Schindler India pledges to continue its journey to explore and find new ways to create this value by leveraging our unique assets and capabilities: business know-how, employee skills and time, supply chain, infrastructure, technology and ultimately fulfill our social contract.

Uday Kulkarni President, India & South Asia

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Shubha Arora Chief People Officer, India & South Asia

